



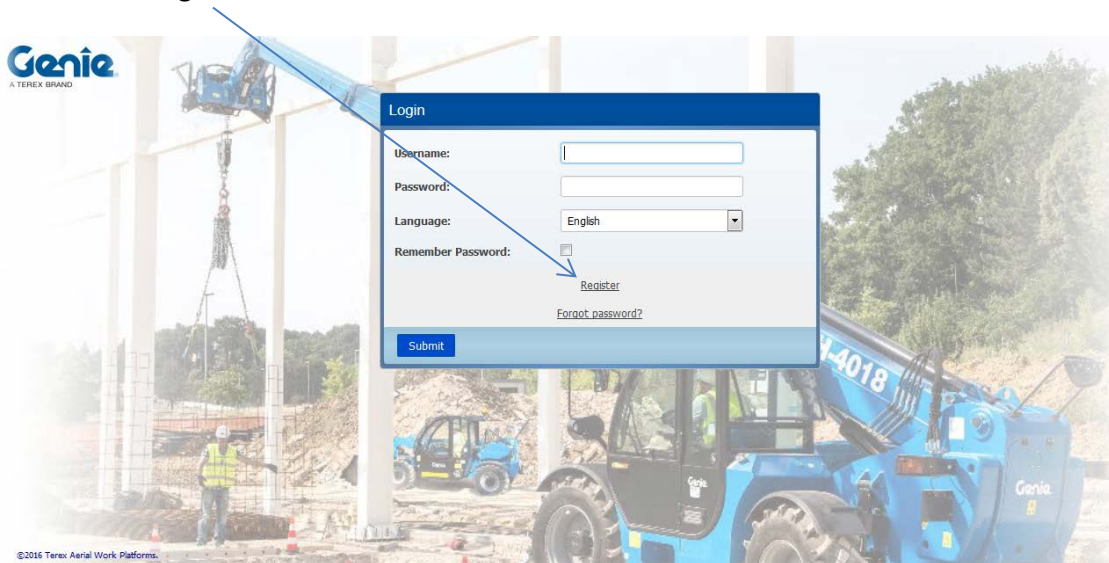
A TEREX BRAND

**TEREX/GENIE
PRODUCT REGISTRATION
WEB TOOL**

Terex/Genie Product Registration Web Tool

Website: <http://prod.genieservice.eu/registrations/login.php>

You need to register for the first time to have access to the registration tool. Select your language first and then click on the **Register** button.



Please complete all fields and if you are missing the required information, put a dotdot (..) in the field.

Register

Login *

Password * Re-enter password *

Email * Full name *

Phone Number *

Company *

Street * City *

Postal Code * Country *

State *

Relation *

Register

Country

- Please select
- Please select
- Afghanistan
- Åland Islands
- Albania
- Algeria
- American Samoa
- Andorra
- Angola
- Anguilla
- Antarctica
- Antigua and Barbuda
- Argentina
- Armenia
- Aruba
- Australia
- Austria
- Azerbaijan
- Bahamas
- Bahrain
- Bangladesh

Relation

- Please select
- Please select
- Customer
- Dealer

Register

Select one

If you select **Customer**, the above data will be autocompleted as owner data on the owner registration form.

If you select **Dealer**, the Buy from field will be autocompleted on the registration form!

Once you have completed the form and clicked on the **Register** button you can start using the tool.

Go to the **Login** page and the following page will open:

1. AS A CUSTOMER



To register a new machine, go to **Product Registration**.

Complete the fields, the ones with the red asterisk * are required fields and if you are missing the required information, put a dot dot (..) in the field.

Start typing/selecting your **serial number**. If the number is in the EMEAR list of machines, the item description will autocomplete.

Taking a few minutes to update owner information will ensure that you receive important safety, maintenance and operating information that applies to your machine. Please note that the fields marked with * are required fields.

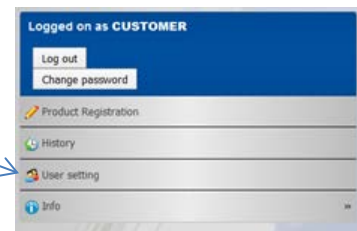
Please fill out who you purchased the machine from (not mandatory) and complete the **Transfer date** field with the date you purchased the machine.

If you are using a fleet number, you can add it in the **Fleet** field.

The other screens are autocompleted with your user settings data.

You can change your settings at any time if you go to the **User Settings** page.

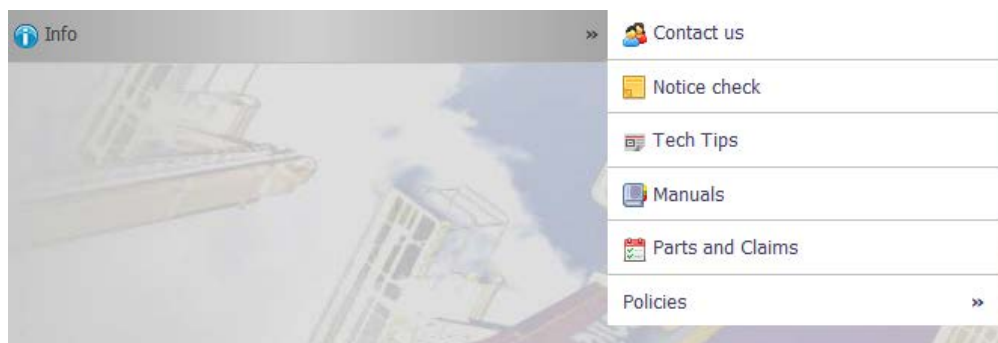
You will see this screen:



User setting, Edit record [ID:3]

Login: *
 Password: *
 Company: *
 Street: *
 City: * Postal Code: *
 State: * Country: *
 Email: * Full Name: *
 Phone Number: *
 Relation: Customer

As a Customer you also have some useful links available via the **Info** page.



There is also a **History** page showing previous registrations completed by the user.

Criteria: all any

Serial Number:

New Owner:

Year(Transfer) ▲
 Country ▲
 Status ▲
 Processed

Details found: 794 First : Previous [71 72 73 74 75 76 77 78 79 80] Page 80 of 80 Records Per Page: 10

	Serial Number	Item Description	New Owner	Transfer date	Status
<input type="checkbox"/>	GTH2506-22705	GTH2506	BROADWELL SKIP SERVICES LTD	23-4-2013	Processed
<input type="checkbox"/>	Outstanding Notice (1)	Z452508B-1302	Z45/25M	21-10-2009	Processed
<input type="checkbox"/>	Outstanding Notice (1)	Z452508B-1308	Z45/25M	21-10-2009	Processed
<input type="checkbox"/>	GS3005A-77161	GS1930	GRA FRAURE	14-10-2005	Processed

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Outstanding Notice (1)

Details found: 1.

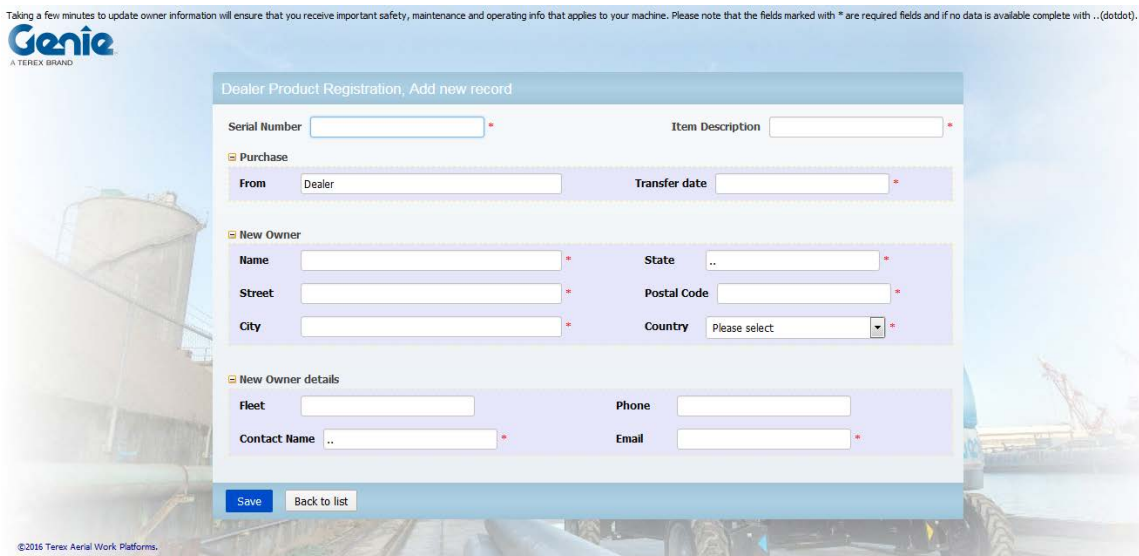
Notice	Serialnumber	Titel
110007	Z452508B-1308	SN110007 Unintend Swing Movement

Here you will also see if there are any **outstanding notices** on your machine that need to be completed ASAP and also the **registration status** (Requested, Issued, Processed or Error).

2. AS A DEALER



The product registration form for dealers is similar to the one for customers, however, new owner information needs to be completed. The **Purchase From** field will be automatically populated.



If you add a new owner name, the system will add this into the address list to speed up data entry next time you register a machine for the same end user.

Basically, if you start typing in a name and if it is in the address list, the autosuggest function gives you the option to select the (saved) name. When you do this, every other field will be auto populated and no additional input will be required. You can always review and/or update your address list by going to the Addresses page.

